AMA Webcast

Increasing Traffic Through Content Marketing

SPEAKERS:

Pamela Markey, Senior Director of Marketing, MECLABS **Daniel Burstein**, Director of Editorial Content, MECLABS

Moderator:

Anthony Salas, American Marketing Association

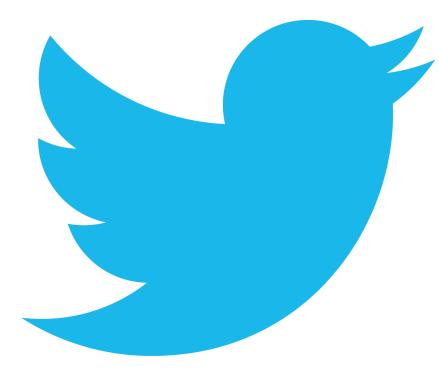




The audio portion of today's presentation is available via broadcast audio. You can also dial in to hear audio Participants (US & Canada, Toll Free): 888 223 4959 International Participants: +1 303 223 4389



Join the conversation





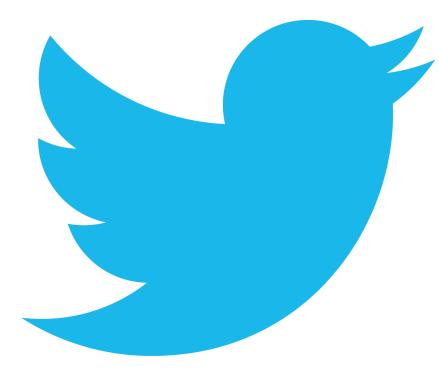




Content Marketing

How MarketingExperiments increased blog traffic 232% (and how you can, too)

Join the conversation







Pamela Markey Senior Director of Marketing MECLABS @PamelaMarkey





Daniel Burstein Director of Editorial Content MECLABS @DanielBurstein









#ActOnSW

Aha Moment: Trust was more important to customers than luxury

We help marketers learn how

1. 16



#ActOnSW

Aha Moment: Trust was more important to customers than luxury

We help marketers learn how We do it ourselves every day

ALA



#ActOnSW

About MECLABS

The world's largest independent Internet-based research lab focused exclusively on marketing and sales.

MECLABS deploys a rigorous methodology to conduct research. This research is compiled from:

- 15+ years of research partnership with our clients
- 1,300 experiments
- Over 1 billion emails
- 10,000 landing pages tested
- 5 million telephone calls
- 500,000 decision maker conversations

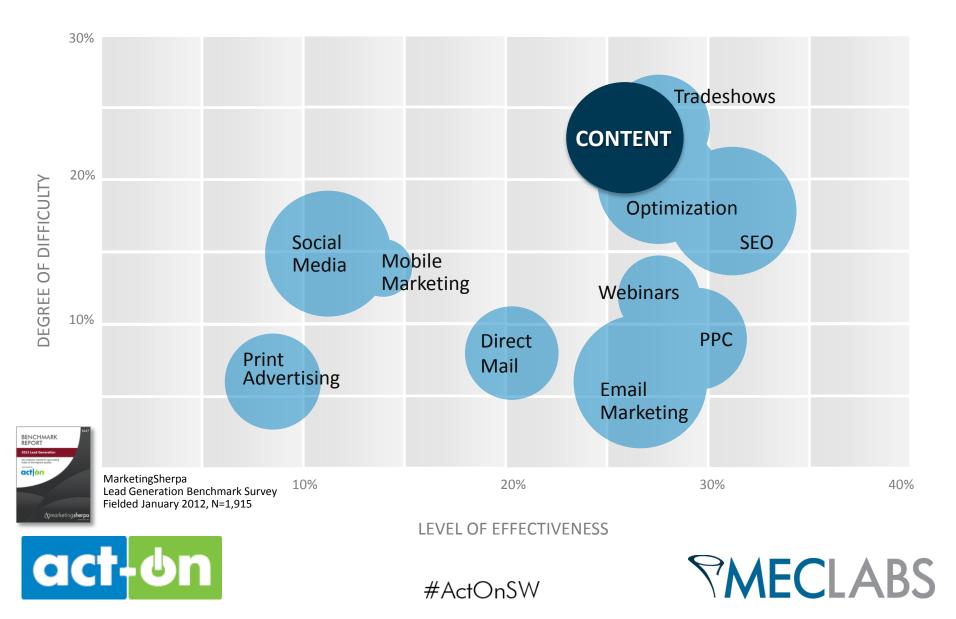
MECLABS also publishes MarketingSherpa, MarketingExperiments and the B2B Lead Roundtable.





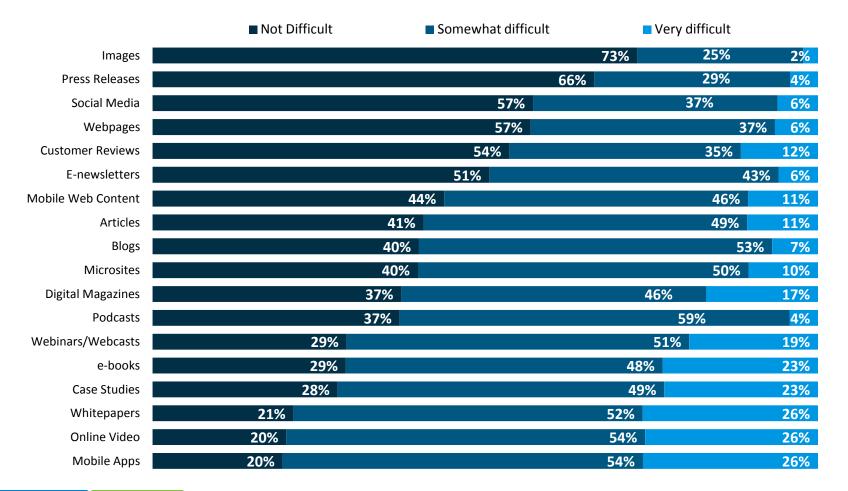
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Why content marketing?



Comparing difficulty of content marketing

Please indicate the DEGREE OF DIFFICULTY (time, effort and expense required) in creating each type of content



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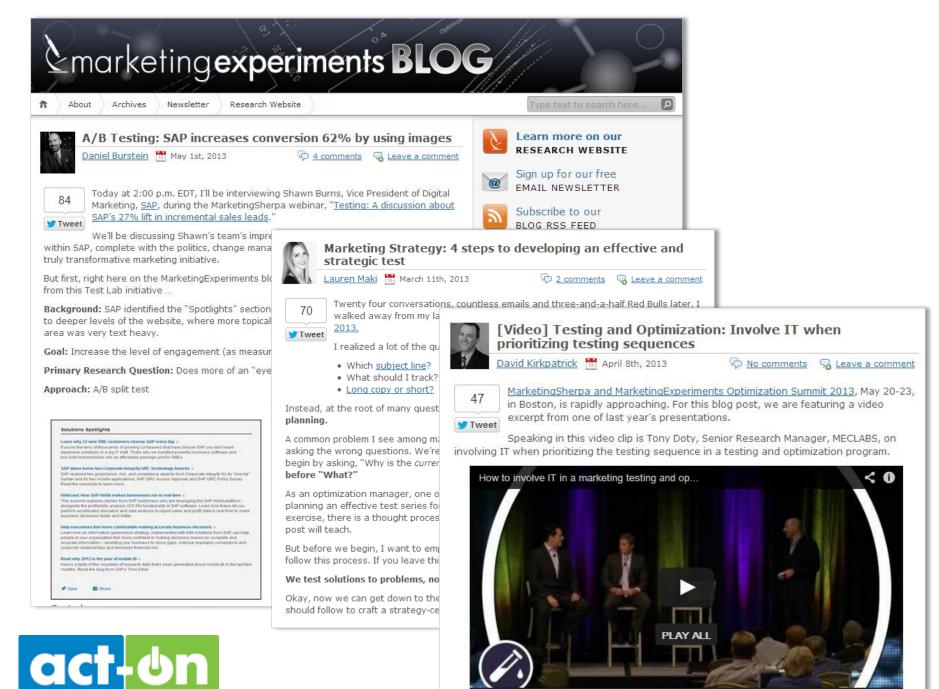


We need to figure out how to:

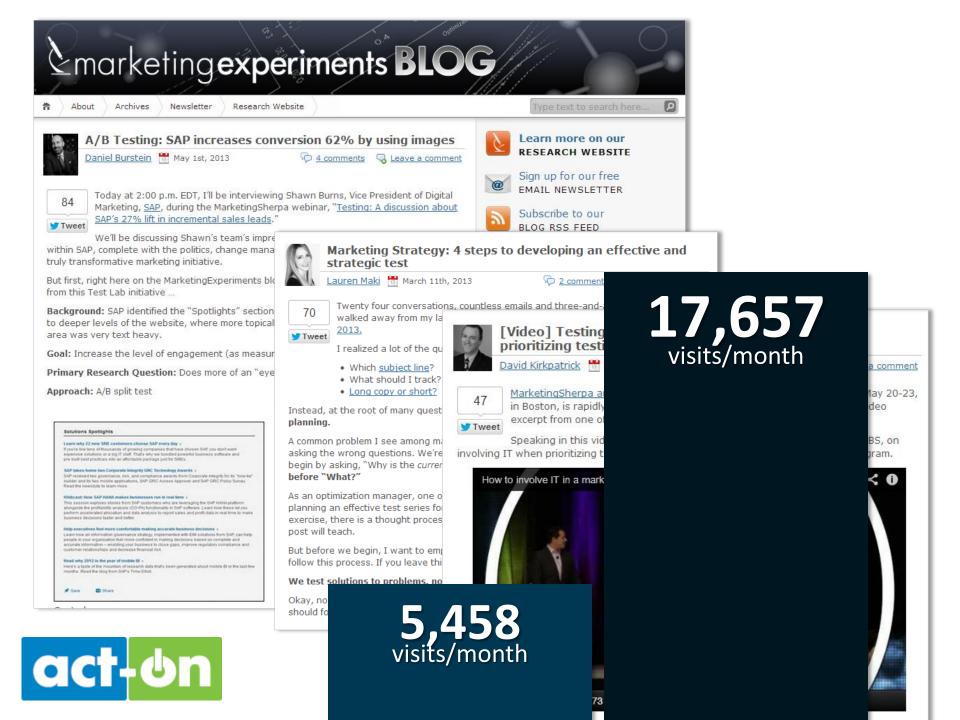
Sell your 'free' content Tell your story Stop at nothing







Playlist Uploaded videos (73 videos)







Tweet f Share

Pre-Order the ZAGGmate for iPad 2 Now

by DREW on MARCH 3, 2011 in GADGETS, ZAGG NEWS



Yesterday Apple announced the details of iPad 2, and today we are excited to announce that the ZAGGmate for iPad 2 is ready for pre-order (click here to pre-order the ZAGGmate for iPad 2)

The ZAGGmate is one of the best selling iPad accessories available and won several awards. including Best of Show at Macworld Expo 2011. The ZAGGmate's wireless keyboard is changing the way people use the iPad to create content and the aircraft-grade material of the ZAGGmate offers unmatched protection. Watch your iPad 2 fall in love with its perfect mate, the ZAGGmate

Below you have will find answers to frequently asked questions about the ZAGGmate.

Is ZAGG going to make a new ZAGGmate for the iPad 2?

Yes. We are working very hard to accelerate the release of the new ZAGGmate for iPad 2. We will start shipping the new ZAGGmate no later than March 31.

Will my original ZAGGmate work with the iPad 2?

The original ZAGGmate was only designed to work with the original iPad. The outer dimensions of the iPad 2 are different than the original iPad so your iPad 2 will not fit securely into the ZAGGmate. While the ZAGGmate does work with most bluetooth devices, and it should pair with the iPad 2, we do not recommend using it with your iPad 2.

What should I do with my original ZAGGmate if I get an iPad 2?

We recommend keeping your original ZAGGmate with your original iPad. Whoever you may give or sell your original iPad to, we recommend keeping the ZAGGmate with the iPad since the new owner will need the keyboard and protection that ZAGGmate offers.



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Tags: iPad 2, ipad case, Zagg





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ZAGG on Facebook

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Orders over \$29.98 (lower 48 states o

iPad 2 Will Have a Camera?! Wh

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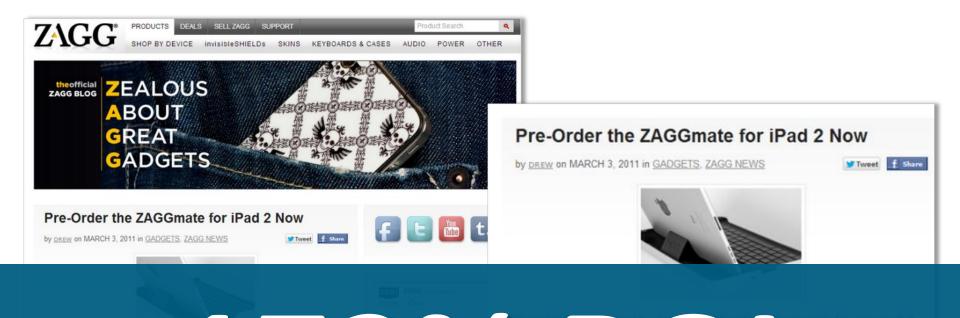
Shop Z\GG

LATEST POPULAR TAGS

Cares...

JANUARY 21, 2011

217.507 people like ZAGG



172% RO

Including Best of She of the dest sering including Best of She way have at Macworld Expo changing the way people use the iPad to a CAGG the way and the series of the series of the series where the CAGG the series of the serie

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FREE SHIPPI



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iPad 2 Will Have a Camera?! Wh Cares... JANUARY 21, 2011

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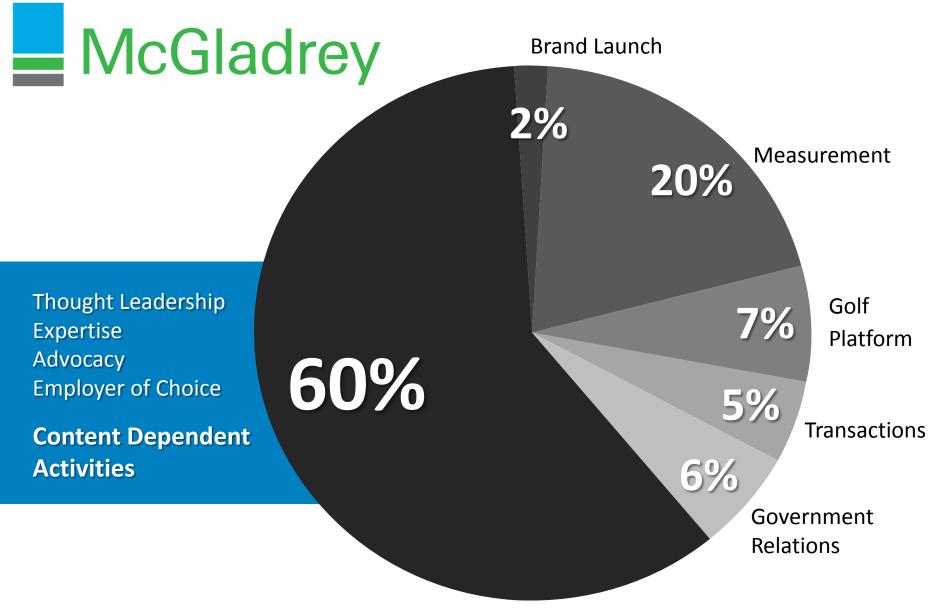
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🔖 Tags: iPad 2, ipad case, Zagg

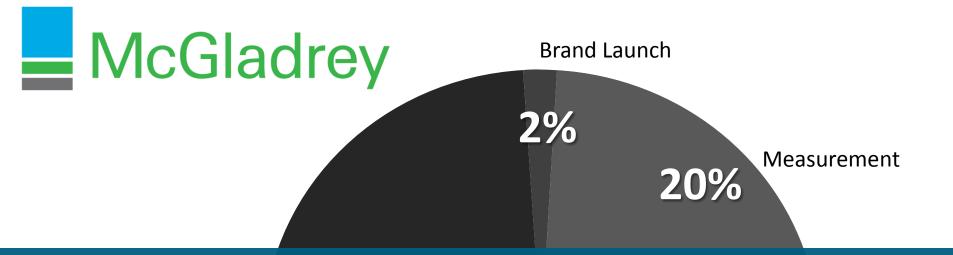


http://bit.ly/15yq9Zf



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+ 100% Increase in web visits per month + 300% Increase in content production

Relations

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http://bit.ly/19zX8k4



Not this...

Dear Mr. Jones,

I'm emailing you to confirm our appointment this Friday. Please let me know if you have any questions or needs.

Sincerely, Marcus Sheridan

But this...

Hello Morgan,

I've included here some powerful info and videos (links below) that will really help you to understand even further fiberglass pools, Leisure pools, as well as River Pools and Spas. I've also attached my swimming pool e-book – 50 pages of straight-to-the-point swimming pool information.

Furthermore, I've included a list of references here for you of pools we've installed that is over 500 names, addresses, and phone numbers. This is something very unique we do that no one else in the pool industry offers.

As mentioned on the phone, please complete these things before our appointment next Thursday.

Regards, Marcus Sheridan

Pool Owner Who Owns **Both** Fiberglass and Concrete Speaks Out Awesome Fiberglass Pool Installation Video 5 Things Every Consumer Should Know BEFORE They Receive an Estimate





Not this...

Dear Mr. Jones,

I'm emailing you to confirm our appointment this Friday. Please let me know if you have any questions or needs.

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But this...

THIRTY ARTICLES = 800%

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Regards, Marcus Sheridan

Pool Owner Who Owns **Both** Fiberglass and Concrete Speaks Out Awesome Fiberglass Pool Installation Video 5 Things Every Consumer Should Know BEFORE They Receive an Estimate



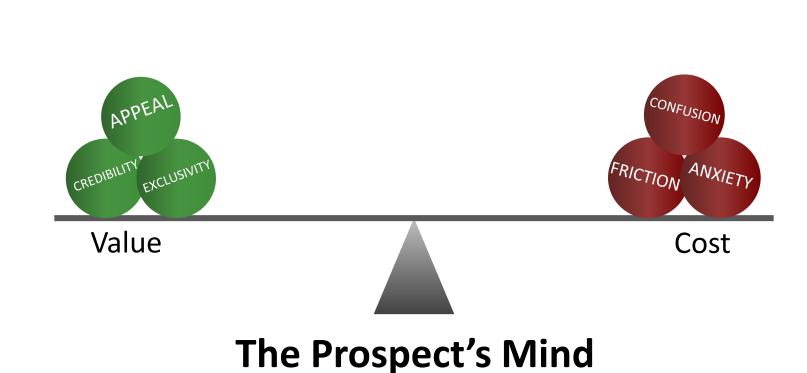
We need to figure out how to:

Sell your 'free' content Tell your story Overcome three barriers









Free is not free

- What is truly free?
- Every action requires a value proposition



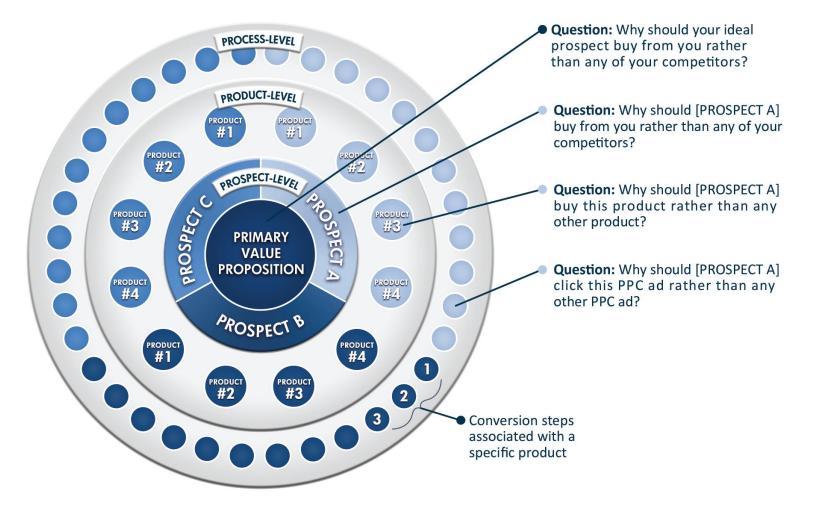




SELL

The Value Proposition









Test to find out what works









SELL

Test to find out what works



Name (required)

66 Also just another thing I just noticed is that your little green button below says "Submit Comment" and I thought that the word "Submit" was a BAD word ⁽²⁾ Maybe you could do an A/B test on it with a button that says "Share Your Thoughts" or something like that... Who knows you might get more responses to your posts?

Subscribe to comments feed Motify me of follow-up comments via e-mail

Submit Comment







What are we trying to communicate?

Submit Comment

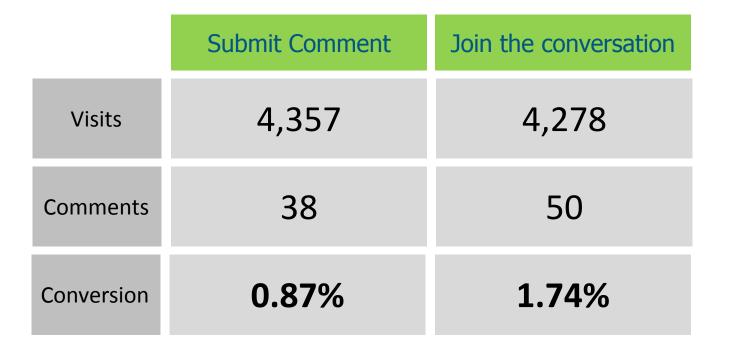
Join the conversation













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SELL



Submit Comment

Join the conversation

34% increase

Conversion

0.87%

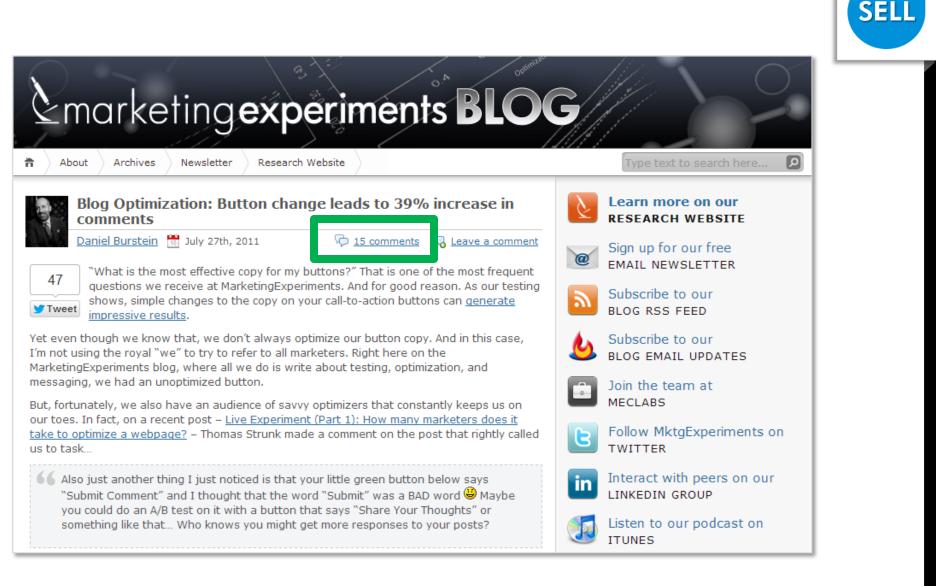
1.74%



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SEL





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Selling free content: Excerpts



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SEL

http://bit.lv/1ee9xb3

Selling free content: Excerpts



B2B Gamification: How Autodesk used game mechanics for in-trial marketing

B2B Gamifica Dawn Wolfe, Autodesk, and Andy Mott, Autodesk



Dawn Wolfe, Senior Marketin shared with the audience at an Autodesk software progra entertainment software.

Trials are essential to its to try before purchasing. converting them to sales

C



- 23 For the in-trial marketers at Autodesk, gamification is not a toy. Because of gamification, Autodesk experienced a 40% increase in participation in a free trial for one of its products.
- Tweet This presentation from B2B Summit 2012 featured Dawn Wolfe, Senior Marketing Manager, and Andy Mott, both from Autodesk, as they discussed how they took a gamification approach to their in-trial marketing efforts.

Gamification is an element in everyone's life, from a child's height marked on a meter stick, to SAT scores and all the way to work life with applications such as Salesforce.com.

The storyline and user achievements Autodesk created for campaign

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• The results of this effort

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http://bit.ly/1ee9xb3

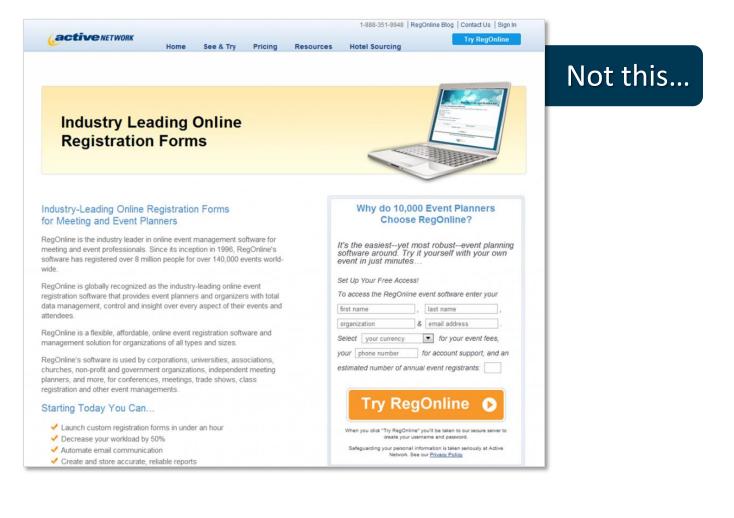
marketingsherpa email summit 2014 February 17-20 · Las Vegas

Tell Your Story: Apply to speak at Email Summit



MECLABS.com/EmailAwards

Even 'free' offers require a conversion



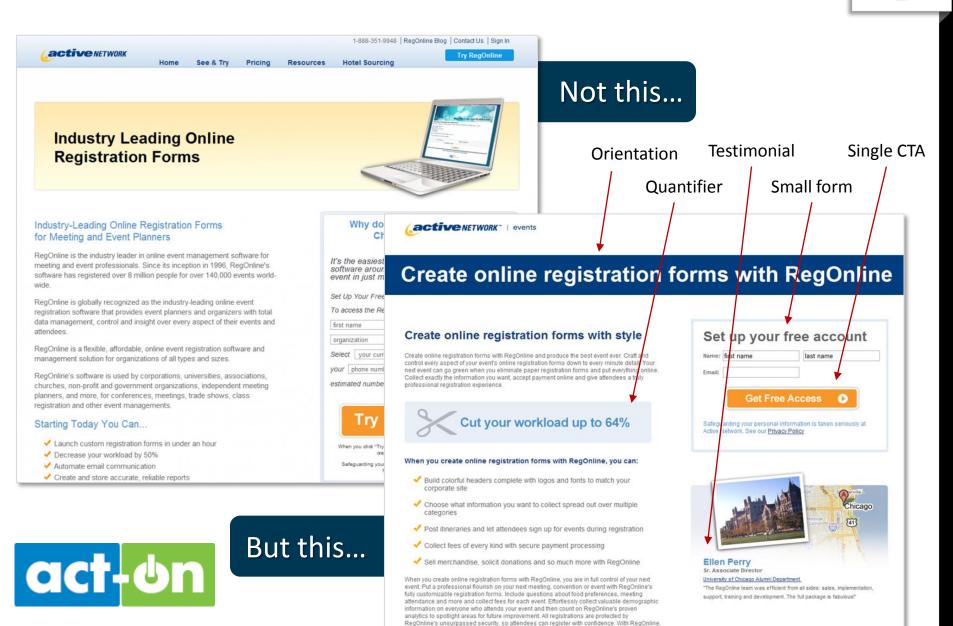




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SELI

Even 'free' offers require a conversion



SEL

We need to figure out how to:

Sell your 'free' content Tell your story Stop at nothing





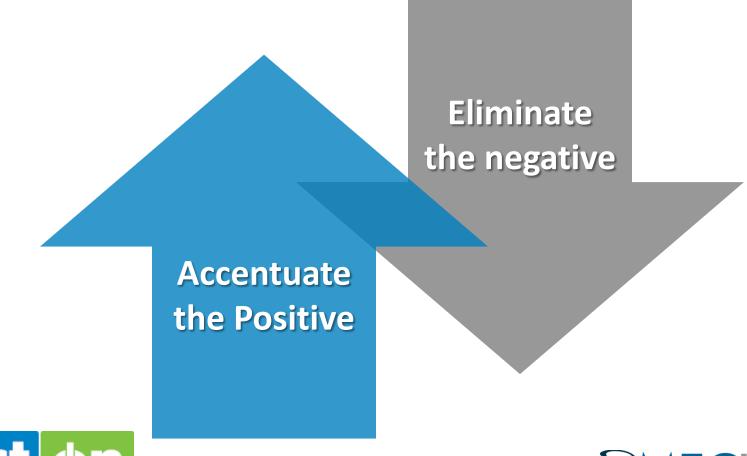
TELL YOUR STORY



How to identify your story

TELL

Every customer wants two things:



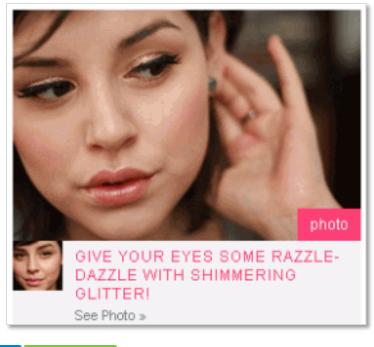


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Help women identify new beauty trends





Facebook

359,440 likes 13,811 talking about this

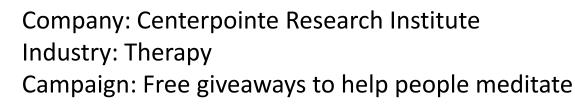
Twitter 645,111 Followers







Help people learn to meditate





http://bit.ly/13Ee6W5

Facebook

Video tab: 32,922 views Video: 7,670 views 2,420 ebook downloads 42 product purchases

MECLABS

TEI



Help fans cheer on their team

Company: Calgary Flames (NHL) Industry: Sports Campaign: Mobile App



66% of the Flames' email subscribers

10% of the Flames' number of unique website visitors per month

44% of the fans who have the app are active users



ΓEΙ

http://bit.ly/1ee9D2m

Help marketers find an ESP



Company: ClickMail Marketing Product: ESPinator



Helps email marketers choose an ESP that fits their needs and eliminate bounce rate.





Help people eliminate bad breath

Company (and product): Orabrush Campaign: Series of funny YouTube videos



35 million YouTube views
116,000 YouTube subscribers
10x increase in landing page conversion rates by adding
Orabrush videos
271,000 Facebook fans

Orabrush's sales volume in stores is comparable to premium toothbrush sales



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ΓEΙ

Help companies identify security threats





- · Identified ongoing trends in Internet security
 - Increases/decreases in spam/ malware worldwide
 - · Origins of spam/mahware
- Each report is accompanied by a press release, quoting a Commtouch expert commenting on the latest trend



261% increase in media coverage

50% increase in Twitter followers

60% increase in blog subscribers

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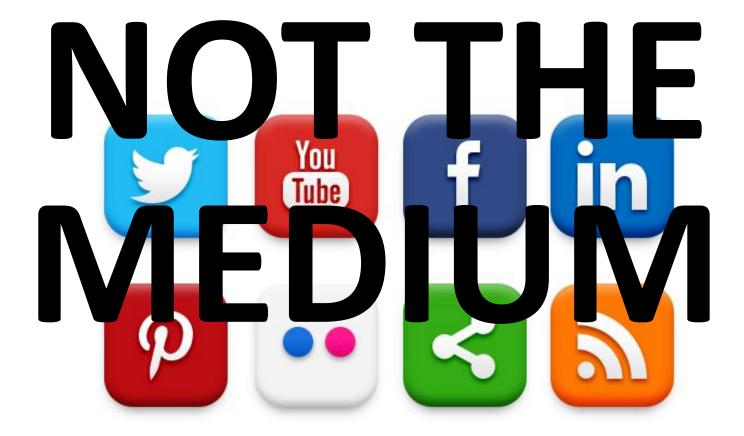
TEL





Focus on the audience and the message...

















Focus on being interested, rather than interesting.

Brian Carroll Executive Director of Applied Research, MECLABS





TELL ...and only then apply the medium Conduct Create a draft Determine value of primary content brand research infrastructure Determine Determine the Create and value of ideal channels to disperse your product(s) content channel communicate recommendations content



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We need to figure out how to:

Sell your 'free' content Tell your story Stop at nothing





STOP AT NOTHING

Three content marketing barriers



We don't have time to produce quality content We don't want to give away our content for free We don't want to give away our secrets





Three content marketing barriers



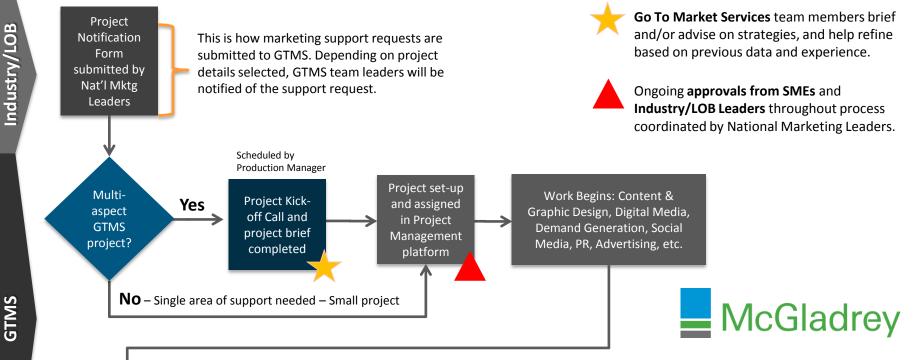
We don't have time to produce quality content We don't want to give away our content for free We don't want to give away our secrets





Project Management Workflow and Transparency





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Tracking of MROI analysis Results with Implementation Analytics and industry/LOB Automation Leaders Software

Best efforts will be made to align resources to specific LOB/ Industry, this may not always be possible unless teams are willing to adjust project due dates.

NOTE: Project Tracker used to manage overall planning. Project Management platform used to manage GTMS support elements.

GTMS Teams will review Project Tracker reports to plan for resources and manage workflow.

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http://bit.ly/19zX8k4

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Asking the "Right" Questions



Drainat Orvan

McGladrey

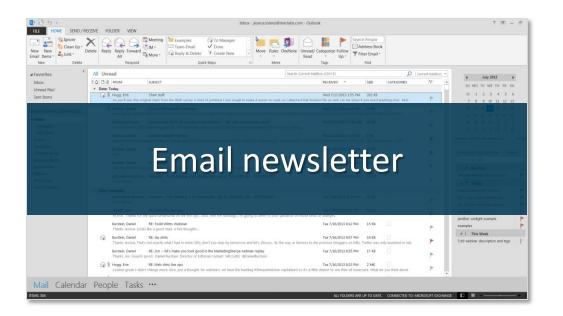
Specific questions force them to think beyond the immediate need and think about repackaging, web pages that should be linked, other types of media

Please fill with as much deta		
	(Options to choose from)	
Project Type: (Please pick one):	 Thought Leadership Campaign New webpage development New content for existing web page Edit or upload to web site 	Edits to existing pages
Content Type:	Webpage copy Audio recording Video recording Downloadable content such as white paper, case study, article Other: please explain	Web page copy
Beyond the content itself: (Please answer all the questions)	 Where do you believe the webpage or content should reside within the website (i.e. within an existing industry or service page, a new page, etc)? What links should connect to content within 	We need to make a few changes to the "Public Sector Learning Series Web Seminars" on the NFP page. On the main NFP page
	Website and to other websites?	(http://www.rsmmcgladrey.com/Indi tries/NotForProfit?itemid=182∣=
	 Could a Demand Generation program be developed from this? Is this important enough to warrant a recorded interview or a webcast? What files, articles, case studies and literature that align with the topic are available for 	 82): The link should read "Not For-Profit Learning Series Web Seminars" In the first sentence "public service organizations"
	downloading? (If none, will you develop some?)	should be "not-for-profit organizations"



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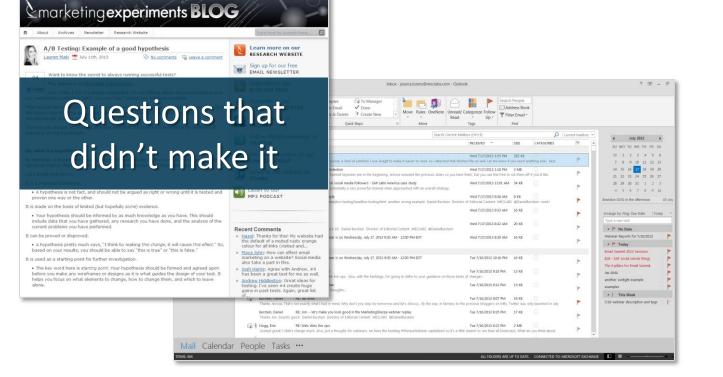








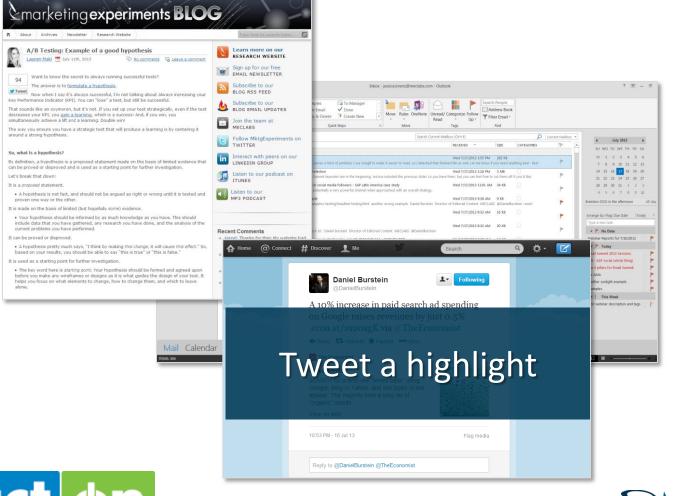
STC

























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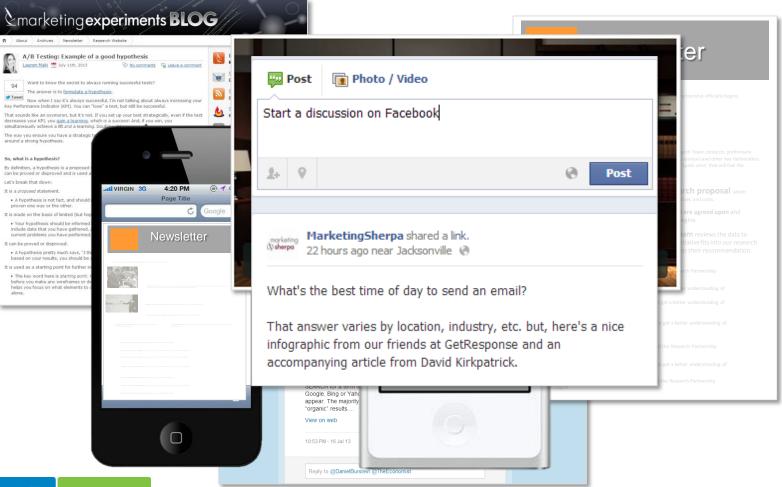
STOP



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STOP

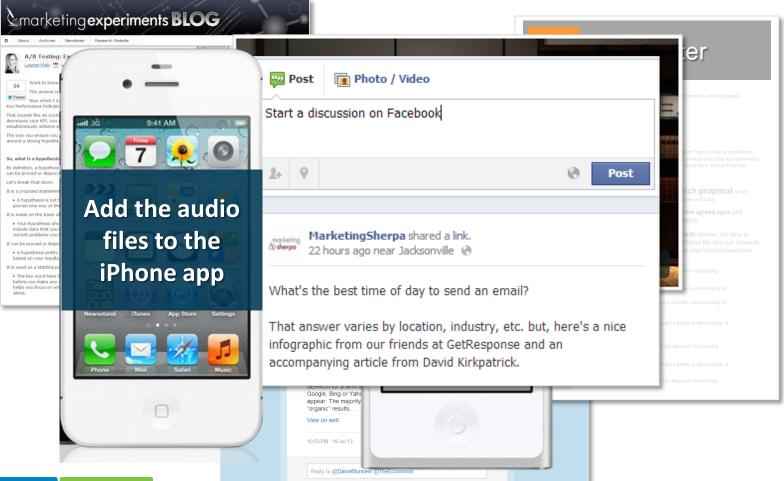


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STC



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STO

STOP



STOP



AND IF THAT FAILS

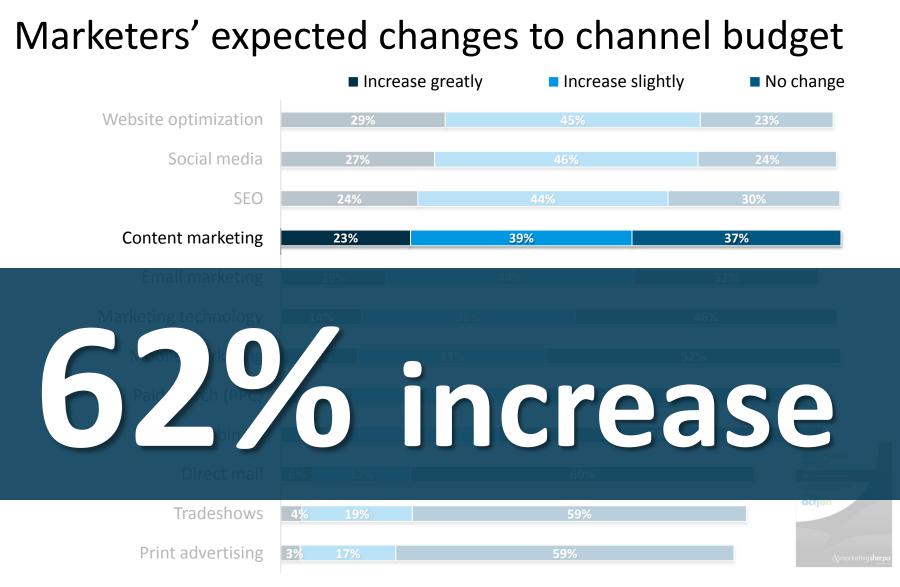
Three content marketing barriers



We don't have time to produce quality content We don't want to give away our content for free We don't want to give away our secrets







2012 Lead Generation Benchmark Survey: Fielded January 2012, N=1,915







\$4.2 BILLION











\$3.9 BILION











\$2.9 BILION







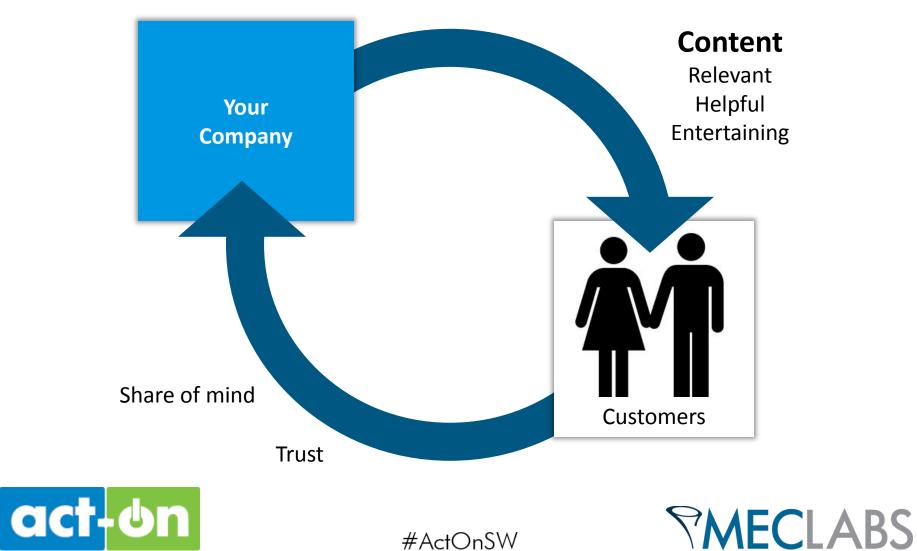
\$2.5 **verizon** BILLION





You pay with help, you receive attention and trust





Three content marketing barriers



We don't have time to produce quality content We don't want to give away our content for free We don't want to give away our secrets







Do You Want to Know a Secret?

Why WikiLeaks' Julian Assange has so many of them BY MASSIMO CALABRESI





Real content marketing adds value for the customer, no matter the topic

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PAGE PAGE TITLE Fiberglass Swimming Pool Pricing and Cost Guide by River Pools 135,365 Fiberglass pool myths | Fiberglass Pools!! Plus Concrete, Vinyl, and Above Groun... 84,768 Fiberglass Pool Information 81,396 Fiberglass Swimming Pools: Serving Virginia, Maryland, and the US 79,671 Fiberglass Pool Photos and Pictures 74,759 Free Pool Educational DVD 53,903 Photos of fiberglass pools 38,350 Fiberglass Pool Prices: How Much is My Pool Really Going to Cost? 32,679 Leisure Fiberglass Pools 31,537 How Much do Above Ground and Inground Swimming Poels Cost? 29,032 Top 5 Fiberglass Pool Problems and Solutions' 28,843 Fiberglass Swimming Pool Pricing and Cost Guide by River Pools 27,688 Fiberglass Pool Facts and Pool Comparisons 18,625 Top 5 Fiberglass Pool Problems and Solutions 18,624 Swimming Pool Patio Photos 17,223 How Much do Above Ground and Inground Swimming Pools Cost? 16,925 Fiberglass Pool Prices: How Much is My Pool Really Going to Cost? 16,294 River Pools Company Info 15,005 Swimming Pool Water Feature Photos 12,632 Fiberglass Pools vs Vinyl Liner Pools vs Concrete Pools: An Honest Compariso 11,475



http://bit.ly/19zX8k4



	ESTATUSCO CONTRACTOR
PAGE TITLE	VIEWS
Fiberglass Swimming Pool Pricing and Cost Guide by River Pools	135,365

We tell potential customers,
 'You know what, fiberglass might not
 be for you. And that's OK, we're going
 to figure it out together.'
 Marcus Sheridan

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River Pools Company Info	15,005
Swimming Pool Water Feature Photos	12,632
Fiberglass Pools vs Vinyl Liner Pools vs Concrete Pools: An Honest Comparison	11,475



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http://bit.ly/19zX8k4

Transparent Marketing



The consumer is not a moron, she is your wife. You wouldn't lie to your wife. Don't lie to mine.
– David Ogilvy



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From: Cheney, Paul Sent: Tuesday, February 7, 2012 6:09 PM To: Burstein, Daniel Subject: headlines on deadlines

Dude,

My clinic headline beat Flint's by 92.2%. Significant.

Paul Cheney Junior Editorial analyst MECLABS paul.cheney@meclabs.com







From: Cheney, Paul Sent: Tuesday, February 7, 2012 6:09 PM To: Burstein, Daniel Subject: headlines on deadlines

Dude,

When you disagree let your customers answer







Three content marketing barriers



We don't have time to produce quality content We don't want to give away our content for free We don't want to give away our secrets





We need to figure out how to:

Sell your 'free' content Tell your story Stop at nothing





Additional resources

Blog Case Study: Three Lessons Learned from a 232% Increase in Visits <u>http://contentmarketinginstitute.com/2010/08/blog-case-study-increase-visits/</u>

Selling Free Content: Why Seth Godin never gives anything away for free <u>http://www.marketingexperiments.com/blog/marketing-insights/free-content-value-exchange.html</u>

Content Marketing and SEO: The world doesn't need another blog post <u>http://sherpablog.marketingsherpa.com/search-marketing/customer-focused-</u> <u>content-marketing/</u>

Content Marketing: 3 tips for how to get started <u>http://sherpablog.marketingsherpa.com/inbound-marketing/content-</u> <u>marketing-getting-started/</u>





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How MarketingExperiments increased blog traffic 232% (and how you can, too)